

Articles of Accommodation

(Scope of Application)

Article 1

1. Accommodation contracts and any related contracts to be executed between this hotel (hereinafter referred to as the “Hotel”) and its guests (hereinafter referred to as the “Guest”) shall be in accordance with the Articles of Accommodation, and any matters not provided herein shall be in accordance with laws and regulations or generally established customs.
2. When the Hotel agrees to a special stipulation to the extent not conflicting with laws and regulations and customs, regardless of the provision of Article 1.1 above, such special stipulation shall prevail.

(Application for an Accommodation Contract)

Article 2

1. A person who intends to apply for an accommodation contract with the Hotel shall provide the Hotel with the following information:
 - (1) Name(s) of the Guest(s);
 - (2) Accommodation dates and estimated arrival time;
 - (3) Accommodation charge (on the basis of the basic accommodation charge under Appendix 1, in principle);
and
 - (4) Other information that the Hotel deems necessary.
2. If the Guest, during his/her stay, requests an extension of his/her stay in excess of the dates in Article 2.1(2) above, the Hotel shall regard it as an application for a new accommodation contract at the time of such request.

(Conclusion etc. of an Accommodation Contract)

Article 3

1. An accommodation contract shall become effective when the Hotel accepts an application under Article 2 above. However, this shall not apply when it is proved that the Hotel did not accept an application.
2. Upon the conclusion of an accommodation contract under Article 3.1 above, the Guest will be required to pay the accommodation deposit prescribed by the Hotel within the amount of the basic accommodation charge for his/her entire stay at the Hotel by the date specified by the Hotel.
3. The deposit will first be appropriated to the accommodation charge to be eventually paid by the Guest, and then, in the event of the application of the provisions of Article 6, the deposit will be appropriated to the cancellation charge, and then to compensation in the event of Article 18; and any remaining amount will be refunded at the time of payment under the provisions of Article 12.
4. If payment of the accommodation deposit under Article 3.2 above is not made by the date specified by the Hotel in accordance with Article 3.2, the accommodation contract will become invalid. However, this provision shall apply only when the Guest is informed of such payment rule by the Hotel at the time it specifies the due date of

the deposit.

(Special Stipulation of Not Requiring Accommodation Deposit Payment)

Article 4

1. Notwithstanding the provisions of Article 3.2 above, the Hotel may agree to a special stipulation under which payment of the accommodation deposit, as stipulated in Article 3.2, is not required after the conclusion of a contract.
2. If the Hotel does not request payment of the accommodation deposit under Article 3.2 and does not specify the due date of such deposit upon acceptance of an application under the Articles of Accommodation, such cases shall be handled as an acceptance by the Hotel of the special stipulation under Article 4.1 above.

(Refusal to Conclude an Accommodation Contract)

Article 5

1. The Hotel may decide not to agree to conclude an accommodation contract in case of the following:
 - (1) When an application for accommodation was not made in accordance with the Articles of Accommodation;
 - (2) When there are no available guest rooms due to full occupancy;
 - (3) When a person who intends to stay at the Hotel is deemed likely to commit an act that is against the provisions of laws and regulations, or public order or morals with regard to his/her accommodation;
 - (4) When a person who intends to stay at the Hotel is deemed to fall under any of the following items;
 - (i) An organized crime group as specified in Article 2.2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991) (hereinafter referred to as an “Organized Crime Group”), a member of an Organized Crime Group as specified in Article 2.6 of the said Act (hereinafter referred to as a “Member of an Organized Crime Group”), a quasi-member of an Organized Crime Group, related person of an Organized Crime Group, or any other antisocial forces;
 - (ii) A corporation or an organization the business activities of which are governed by an Organized Crime Group, a Member of an Organized Crime Group, or other antisocial forces; or
 - (iii) A corporation in which any of its officers is a Member of an Organized Crime Group or other antisocial forces.
 - (5) When a person who intends to stay at the Hotel conducts behavior to cause considerable inconvenience to other Guests;
 - (6) When it is obvious that a person who intends to stay at the Hotel has contracted a contagious disease;
 - (7) When a person who intends to stay at the Hotel commits a violent, demanding act with regard to accommodation (peremptory request that involves violence, injury, threats etc.), or he/she demands that the Hotel bear burdens in excess of a reasonable extent';
 - (8) When the Hotel is unable to provide accommodation due to a natural disaster, disfunction of facilities, or other unavoidable reasons;
 - (9) When a person who intends to stay at the Hotel is heavily intoxicated and he/she is likely to cause considerable inconvenience to other Guests; or

(10) Any other cases where the Hotel deems that non-acceptance of an accommodation contract is necessary.

(Cancellation Right of Guest)

Article 6

1. The Guest may cancel an accommodation contract by notifying the Hotel of his/her intention.
2. If the Guest cancels an accommodation contract in whole or in part due to a reason attributable to the Guest (except in the case where the Hotel requests payment of the accommodation deposit, specifying a due date under the provisions of Article 3.2, and the Guest cancels the accommodation contract prior to such payment), the Hotel shall charge the Guest a cancellation charge in accordance with Appendix 2. However, in the case where the Hotel agrees to a special stipulation under Article 4.1, this provision shall apply only when the Hotel notifies, upon agreement to such special stipulation, the Guest of the cancellation charge obligation at the time of cancellation of an accommodation contract by the Guest.
3. If the Guest does not arrive at the Hotel by 20:00 on the scheduled date of accommodation without notification (or in case the Guest has preliminarily specified the estimated time of arrival, if he/she does not arrive within two (2) hours of such time), the Hotel may regard such case as a cancellation by the Guest.

(Cancellation Right of the Hotel)

Article 7

1. In the event of any of the following, the Hotel may cancel an accommodation contract:
 - (1) When the Guest is deemed likely to commit an act that is against the provisions of laws and regulations, or public order or morals with regard to his/her accommodation, or when he/she is deemed to have conducted such behavior;
 - (2) When the Guest is deemed to fall under any of the following items;
 - (i) An Organized Crime Group, a Member of an Organized Crime Group, a quasi-member of an Organized Crime Group, related person of an Organized Crime Group, or any other antisocial forces;
 - (ii) A corporation or an organization the business activities of which are governed by an Organized Crime Group or a Member of an Organized Crime Group; or
 - (iii) A corporation in which any of its officers is a Member of an Organized Crime Group.
 - (3) When the Guest conducts a behavior to cause considerable inconvenience to other Guests;
 - (4) When it is obvious that the Guest has contracted a contagious disease;
 - (5) When the Guest commits a violent demanding act with regard to accommodation (peremptory request that involves violence, injury, threats etc.), or he/she demands that the Hotel bear burdens in excess of a reasonable extent;
 - (6) When the Hotel is unable to provide accommodation due to a reason beyond its control such as a natural disaster;
 - (7) When the Guest smokes in bed, vandalizes the fire defense equipment etc., or otherwise does not observe other prohibitions of the use regulations stipulated by the Hotel (limited to the matters necessary for fire prevention); and

- (8) Any other cases where the Hotel deems that cancellation of an accommodation contract is necessary.
2. In a case where the Hotel cancels an accommodation contract under the provisions of Article 7.1 above, the Hotel will not charge the Guest for any services etc. that had not yet been provided to the Guest.

(Registration of Accommodation)

Article 8

1. The Guest will be required to register the following information at the front desk of the Hotel on the date of his/her accommodation:
- (1) Name, age, gender, address, and occupation of the Guest(s);
 - (2) For the Guest from overseas, in addition to the item (1) above, nationality, passport number, port of entry, and date of entry into Japan;
 - (3) Departure date and scheduled time of departure; and
 - (4) Any other information that the Hotel deems necessary.
2. When the Guest intends to make a payment under Article 12 with any means other than cash, such as an accommodation coupon, credit card etc., the Guest will be required to present such means of payment in advance at the time of registration under Article 8.1 above.

(Occupancy Hours of Guest Rooms)

Article 9

1. The Guest may occupy a guest room of the Hotel from 15:00 through 11:00 of the following day. However, if the Guest stays for more than one night, he/she may use the room for the whole day excluding on the arrival day and departure day.
2. The Hotel may, regardless of the provisions of Article 9.1 above, give the Guest an approval to occupy a guest room in excess of the time specified in Article 9.1. In such a case, the Hotel will charge an extra charge as follows:
- (1) 30% of the amount of the room charge for an additional three (3) hours or less;
 - (2) 50% of the amount of the room charge for an additional six (6) hours or less; and
 - (3) 100% of the amount of the room charge for additional time in excess of six (6) hours.

(Observance of Use Regulations)

Article 10

In the premises of the Hotel, the Guest will be required to observe the use regulations that are provided by the Hotel and posted within the Hotel.

(Opening Hours)

Article 11

1. Opening hours of the major facilities etc. of the Hotel are as specified below, and the detailed opening hours of other facilities etc. are described in the provided brochure, notices posted at several places of the Hotel, service

directory in the guest rooms, etc.

(1) Front desk: 24 hours a day

2. Opening hours of the facilities etc. are subject to change when necessary or due to unavoidable reasons.

(Payment of Charges)

Article 12

1. The breakdown of the accommodation charge to be paid by the Guest is as specified in Appendix 1.
2. The payment of the accommodation charge under Article 12.1 above shall be made at the front desk in the currency or any other form of payments that the Hotel accepts such as an accommodation coupon, a credit card, etc. upon departure of the Guest or request of the Hotel.
3. Even if the Guest voluntarily does not stay at a guest room after the room has been made available and provided to the Guest by the Hotel, he/she will be charged the accommodation charge.

(Liability of the Hotel)

Article 13

1. If the Hotel causes any damage to the Guest in the course of performing or not performing an accommodation contract and/or other related contract, the Hotel shall compensate the guest for such damage with a limit of 150,000 yen. However, this provision will not apply if such damage is due to a reason not attributable to the Hotel.
2. The Hotel has an innkeeper's liability insurance policy to prepare for unexpected fire etc.

(Handling when Unable to Provide Contracted Guest Room)

Article 14

1. When the Hotel is unable to provide a contracted guest room to the Guest, the Hotel shall, with the consent of the Guest, arrange another accommodation of the same standard as much as possible. However, if such unavailability is due to a reason not attributable to the Hotel, it may validly not arrange another accommodation.
2. If the Hotel is unable to arrange another accommodation regardless of the provisions of Article 14.1 above, the Hotel will pay the Guest compensation in the amount corresponding to the cancellation charge, and such compensation will be applied to the amount of the damage compensation. However, if such unavailability is due to a reason not attributable to the Hotel, the Hotel will not pay such compensation.

(Handling of Deposited Items etc.)

Article 15

1. If any damage, such as loss, breakage etc., is caused to the items or cash and valuables deposited by the Guest with the front desk, the Hotel will compensate for such damage unless such damage is caused by any reason beyond its control. However, if the Guest did not preliminarily specify the type and value of such deposited

items, the Hotel will provide compensation with the limit of 150,000 yen.

2. As to the items or cash and valuables that are brought into the Hotel by the Guest but are not deposited with the front desk, if any damage, such as loss, breakage etc., is caused due to an intentional act or gross negligence of the Hotel, the Hotel will compensate for such damage. However, if the Guest did not preliminarily specify the type(s) and value(s) of such deposited item(s), the Hotel will provide compensation with the limit of 150,000 yen, except in the case where such damage is caused by an intentional act or gross negligence of the Hotel.
3. The safety box in a guest room shall be controlled by the Guest him/herself, in principle.
When it is found that a safety box has been occupied ongoingly by the Guest even after his/her departure, the Hotel will unlock the safety box, and, after keeping the items for a certain period, hand over such items to the nearest police station unless there is any instruction from the owner.

(Custody of Guest's Baggage or Personal Items)

Article 16

1. If the baggage of the Guest is delivered to the Hotel prior to his/her arrival, the Hotel will responsibly keep such baggage only in the case where the Hotel had preliminarily accepted such custody and will hand over such baggage when the Guest checks in at the front desk.
2. If any baggage or personal items of the Guest are left at the Hotel after he/she checks out, and when the owner of such items is identified, the Hotel will contact the owner and seek his/her instruction. However, if no instruction is provided or an owner is unidentified, such baggage or items will be disposed of at the discretion of the Hotel after being kept for seven (7) days after discovery; provided, however, that in case of food and beverages, the Hotel will dispose of such items one (1) day after discovery.
3. The liability of the Hotel with regard to the custody of the baggage or personal items of the Guest in case of Articles 16.1 and 16.2 shall be in accordance with the provisions of Article 15.1 in a case under Article 16.1, and with the provisions of Article 15.2 in a case under Article 16.2.

(Liability on Parking)

Article 17

If the Guest uses the parking space of the Hotel, whether or not the Guest deposits a car key, the Hotel will not be liable for the custody of the car, as it merely lends the parking space. However, if the Hotel causes any damage due to its intentional or negligent act in the management of the parking space, the Hotel shall be liable to compensate for such damage.

(Liability of the Guest)

Article 18

If the Hotel suffers any damage due to an intentional or negligent act of the Guest, such Guest will be required to compensate the Hotel for such damage.

(Housekeeping)

Article 19

1. If the Guest stays at the same guest room for more than two (2) consecutive nights, the housekeeping service for the guest room will be provided on a daily basis, in principle.
2. If the housekeeping service is unnecessary, please use a do-not-disturb tag or contact the front desk.
3. Even when the Guest notifies the Hotel that housekeeping is unnecessary, in light of the objective of laws and regulations, prefectural ordinances etc., the Hotel will provide the housekeeping service at least once in every three days. However, when the Hotel deems necessary, it may conduct cleaning of a guest room at any time without obtaining the consent of the Guest.

(Dominant Language)

Article 20

The Articles of Accommodation are prepared in both Japanese and English, and if there is any discrepancy or difference between such two versions, the Japanese version shall prevail.

Appendix 1: Breakdown of Accommodation Charge, etc. (in relation to Articles 2.1 and 12.1)

		Breakdown
Total amount to be paid by the Guest	Accommodation charge	(i) Basic charge (room charge (or room charge and food & beverage charge such as breakfast etc.)) (ii) Service charge (10%)
	Additional charge	(iii) Additional food & beverage charge (excluding the charge of (i) above) (iv) Service charge (10%)
	Tax	(a) Consumption tax (b) Accommodation tax (in cases where the accommodation charge per person per night is 10,000 yen or over)

- Remarks:
1. Basic accommodation charge shall be in accordance with the price list posted at the front desk.
 2. For children of preschool age, no basic charge will arise, as they are deemed to be sharing a bed with an adult.
 3. When any of the tax laws are revised, pertinent taxes specified herein are subject to change, in accordance with such revision.

Appendix 2: Cancellation Charge (in relation to Article 6.2)

Date of cancellation notice		No show	Arrival date	1 day before arrival date	9 days before	20 days before	30 days before
Individual	Up to 14 persons	100%	80%	20%	—	—	—
	Group	15 persons or more	100%	100%	80%	50%	20%

- (Notes)
1. Percentage indicates the rate of the cancellation charge against the basic accommodation charge.
 2. If the days of accommodation contract are reduced, regardless of the number of reduced days, the Hotel will charge a cancellation charge in the amount of the one-day accommodation charge (for the first day of stay).
 3. Calculation criteria for the cancellation charge may vary depending on the plan or travel agency.